

REQUEST FOR PROPOSALS (RFP)

INVITATION NOTICE

RFP Information Table	
RFP Number	TGF-26-33 Updated version 17 September 2026
RFP Title	RFP – AI Solutions Implementation for Rwanda Medical Supply Ltd (RMS)
Issue Date:	August 27th, 2026
Deadline for Questions:	September 10th, 2026
RFP Closing Date¹:	September 17th, 2026
RFP Closing Time¹:	5:00 PM (Local time in Geneva, Switzerland)
Proposal Submission Address:	Following URL for TGF Sourcing Application: https://fa-enmo-saasfaprod1.fa.ocs.oraclecloud.com/

The Global Fund to Fight AIDS, Tuberculosis and Malaria (the “Global Fund”) invites all potential suppliers (the “Bidders”) to submit proposals for the above-captioned RFP.

This RFP is comprised of the following sections and attachments:

- Section 1: Terms of Reference
- Section 2: Proposal Requirements and Evaluation
- Section 3: Proposal Submission
- Section 4: Legal Matters
- Annex 1: Certificate of Conformance
- Annex 2: The Global Fund Terms and Conditions of Purchase of Services (“Terms and Conditions”)
- Annex 3: Cost Proposal Template (separate attachment)
- Annex 4: Proposal Conformity Checklist (separate attachment)
- Annex 5: Supplier response format template (separate attachment)

¹ As may be extended as set forth in the TGF Sourcing Application.

SECTION 1

TERMS OF REFERENCE

Scope of Work for RMS AI Solutions Implementation – Terms of Reference

1. Introduction

These Terms of Reference (ToR) are drawn up with a view to recruiting a solution provider with expertise in the development and implementation of Artificial Intelligence driven digital solutions to address the following two use cases in the Rwandan public health supply chain:

2. Project Phasing, Duration and Budget

- **Use Case 1: Data to Decisions in the RMS Operational Center, including Order Processing and Fulfilment** – leveraging the data streams available in the Rwanda Medical Supply Ltd (RMS) Data Warehouse (which is fed by the RMS ERP and related supply chain information systems) and turning that data into insight, decision recommendations, and prioritized operational actions. The emphasis is on the full pathway from data to insight to decisions and actions. This includes intelligent order processing and fulfilment support: reviewing facility orders in real time, recommending approved alternative commodities when requested items are unavailable (while issuing alerts when products are not available), prioritizing urgent orders, predicting fulfilment delays and recommending corrective actions before service failures occur, and automating communication with health facilities to improve order quality and completeness. Outputs shall be visualized to the RMS Operational Center. Phase 1 of the project (to December 31, 2026) will focus exclusively on Use Case 1; delivery of Use Case 1, including deployment, may extend into Phase 2 (from January 2027 onwards).
- **Use Case 2: AI enabled Health Facility Payment Intelligence for Stronger Medicine Supply Chain Financing and Resilience** – This use case would leverage RMS financial, sales, customer, receivables, procurement, inventory, and consumption data, complemented by relevant external factors such as exchange rates fluctuations, inflation rates, market prices, market availability, and MoH/NHIC funding and reimbursement information. The objective is to strengthen RMS pricing decisions, payment collection, credit management of our debtors, cash-flow forecasting, and working capital optimization.. Use Case 2 is explicitly not part of Phase 1. It will be considered in Phase 2 of the project only (from January 2027 onwards), subject to satisfactory delivery of Phase 1, budgetary allocation and to the availability and data-sharing readiness of the relevant RSSB data at that time.

The two use cases are complementary but separable. Respondents must structure and price their proposals in a modular manner that allows each use case, and components/deliverables within each use case, to be commissioned, scaled, or descope independently.

Collectively, the two use cases will support the use of data driven insights to support decision making, improve availability of essential medicines and health products, improve resource utilization and ultimately enhance customer satisfaction.

Terminology. In this ToR, “Phase 1” and “Phase 2” refer exclusively to the two stages of the project. The movement of software through development, testing, staging, and production environments is referred to as “deployment” and “environment promotion”, and is distinct from the project phases. The two sets of terms are used separately throughout this ToR and do not overlap.

Phase 1 (contract award to December 2026)

1. Phase 1 runs to December 2026 and focuses exclusively on Use Case 1. Use Case 2 will not be worked on in Phase 1.
2. Not all of Use Case 1 is required to be completed within Phase 1: deployment and remaining Use Case 1 activities may extend into Phase 2. Proposals must clearly identify the scope of work and deliverables to be completed within Phase 1 (by December 2026), all deliverables must be priced modularly, and the exact contracted scope and amount for Phase 1 will be determined on the basis of the proposals received.
3. The selected provider's delivery will be actively managed against agreed milestones and deliverables to mitigate the risk of under-delivery within the Phase 1 timeline and to ensure that the work delivered is commensurate with the contracted amount.

Phase 2 (from January 2027 onwards)

1. Phase 2 is subject to satisfactory delivery of Phase 1.
2. Phase 2 may cover the completion, continuation, extension, deployment, and post-production support of Use Case 1, and/or the implementation of Use Case 2. The relative emphasis between Use Case 1 and Use Case 2 will be decided in Phase 2, depending on data access, institutional readiness, and demonstrated value. Use Case 2 is additionally subject to the availability of the relevant RSSB data at that time.
3. A post-production support period of twelve (12) months and warranty of work for the same period is anticipated following the final deployment of the system(s), with the scope and cost of support contracted per phase.

Workforce Augmentation

There is a need for some technical resources to augment the existing staff at RMS in order to support this effort and fill the specialized roles required of this effort. The roles expected are Business Analyst and Data Engineer. Please note that while these roles will be seconded to RMS work under the supervision of RMS personnel and in the best interests of RMS, these roles shall have no expectation express or implied of becoming permanent employees at RMS. Services from these roles after 31 Dec 2026 shall be contingent on funding availability and/or other decisions taken which may not necessarily be provided. Do note that this employment is temporary and there shall be no expectation of any benefits other than those extended by the vendor.

3. Context

Rwanda has made significant strides in strengthening its public health supply chain. RMS is responsible for national procurement, warehousing, and distribution of health commodities, serving referral, provincial, and district hospitals, health centers, health posts, and community health workers through a central warehouse, regional warehouses, and complementary distribution channels (including third-party logistics providers such as Zipline). RMS has transitioned from legacy logistics management systems to a modern ERP platform providing end-to-end supply chain visibility, and has established an Operational Center in which ERP-fed data streams – covering procurement and supplier data, warehouse and inventory operations, facility ordering and order fulfillment, distribution and transport, product expiry and quality parameters, and financial and cost data – are consolidated for monitoring and operational management.

While these data streams provide a rich operational picture, a common challenge remains: converting data into decisions. Decision making frequently requires multiple KPIs to be considered simultaneously (e.g., stock levels, expiry risk, fulfillment rates, distribution costs, facility debt), and current tooling supports monitoring more than it supports recommended actions. Key capabilities are missing or only partially implemented, including AI-driven visibility into stock at risk of expiry and the associated financial exposure, and structured end-to-end performance tracking across supply chain

operations. Where forecasting and demand planning capabilities exist, they need to be enhanced with additional data and their outputs translated into prioritized, actionable operational decisions.

In parallel, although RMS has made significant progress in strengthening its warehousing and distribution capacity through expansion of warehouse infrastructure, optimization of the warehouse network, process improvements, and the ongoing customization and implementation of the SAP Enterprise Resource Planning (ERP) system, it is still faced with challenges in customer service delivery. Existing operational bottlenecks continue to affect order validation and processing timelines, dispatch performance, reverse logistics, information flow, and operational visibility, and customer expectations are not consistently being met, even when products are available in RMS warehouses. To address these challenges, RMS proposes the integration of AI driven solutions to improve order management and ultimately meet customer expectations. These challenges are addressed within Use Case 1, which is the exclusive focus of Phase 1.

Looking ahead to Phase 2, it is critical to recognize that RMS faces a pressing and growing working capital challenge driven by delayed or incomplete payments from various sources. Some sources report delayed RSSB reimbursement being the reason for timely settlement of invoices owed to RMS resulting in negative impact on RMS finances. The growing receivables gap places significant pressure on RMS' cash flow, increases credit risk and weakens the ability of RNMS to meet its overall obligations and negotiate favorable terms with manufacturers, while its capacity to finance timely health product procurement is then constrained. The proposed to deploy AI enabled Health Facility Payment Intelligence for Stronger Medicine Supply Chain Financing and Resilience will establish improved visibility and actionable intelligence across the receivables and payment cycle, enabling RMS to intervene earlier, improve collections, protect cash flow, and strengthen its capacity to finance uninterrupted procurement of health products, support the financial stability of RMS and strengthen the broader resilience of the public health supply chain.

This integration effort is supported by ongoing alignment discussions between RMS and RSSB and is subject to appropriate data governance, data sharing agreements, anonymization requirements, and RSSB data-sharing readiness; for these reasons it is scheduled for consideration in Phase 2 only.

4. Objectives

The objective is to develop and deploy robust, scalable, secure, accurate, performant and ethical AI-powered solutions that will reduce burdens on the supply chain workforce while simultaneously empowering RMS to take better and faster decisions, grounded in an integrated view of supply and demand. The system will provide actionable insights through predictive analytics, KPI triangulation, stockout and expiry risk alerts, and intelligent order review and fulfillment support, including alternative commodity recommendations, urgent order prioritization, fulfillment delay prediction with recommended corrective actions before service failures occur, and automated communication with health facilities to improve order quality and completeness.

Through these terms of reference The Global Fund (TGF) is seeking to hire a solution provider specializing in the development of Artificial Intelligence (AI) based solutions to address challenges of inefficiency in data analysis, order processing, fulfillment, data interpretation and data-driven decision making within the RMS Data Warehouse and SAP S/4HANA (warehousing and distribution modules).

The goal is to leverage Artificial Intelligence (AI) including but not limited to Machine Learning (ML), Natural Language Processing (NLP), Generative AI / Large Language Models (LLM) and advanced analytics to enhance data-driven decision-making using data sets from the RMS Data Warehouse and ERP, and – for Use Case 2 in Phase 2, if commissioned – RSSB insurance systems (claims, invoicing, and dispensing data), sometimes with incomplete data.

For Use Case 1, the system must go beyond dashboards and descriptive reporting: it must analyze relevant supply chain KPIs and metrics in combination (not just standalone), generate recommended actions for end users, and provide the reasoning behind each recommendation, so that RMS staff can move from data to insight to decisions and actions within their daily workflows. The system must also ensure that health facility ordering data, SAP and other systems, and inventory and distribution data are leveraged so that AI decision support facilitates improvements in order processing time and fulfillment levels, while also issuing alerts.

For Use Case 2, if commissioned in Phase 2, the system must establish reliable, well-governed linkage between RMS supply chain/finance data and RSSB claims, reimbursements and payment-related trends. These analytical outputs can inform debt and collections management, credit risk assessment, financing decisions, procurement planning, price negotiation for both institutions. All data sharing shall comply with governance arrangements agreed between RMS and RSSB, with shared data anonymized and devoid of personally identifiable information.

The level of effort allocated between the two use cases is intentionally not fixed in this ToR. Phase 1 focuses exclusively on Use Case 1, although delivery of Use Case 1 may extend into Phase 2. The relative emphasis between the continuation of Use Case 1 and the commissioning of Use Case 2 will be decided in Phase 2, depending on satisfactory Phase 1 delivery, data access (including RSSB data availability), institutional readiness, and demonstrated value. Proposals must accommodate this flexibility.

5. Tasks

The AI solution vendor may carry out the various tasks listed below.

Use Case 1: Data to Decisions in the RMS Operational Center, including Order Processing and Fulfilment (exclusive focus of Phase 1, to December 31 2026; delivery may extend into Phase 2)

a. Scoping and Requirements Definition

- i. Conduct joint scoping with RMS teams to confirm and prioritize the content areas the system will address (map the use case functional and non-functional requirements, map facility order workflows, Facility Geo-coordinates, approved substitution/formulary rules, and escalation pathways for urgent and outbreak-related orders). These include, but are not limited to: KPI analysis for decision making (analyzing supply chain KPIs/metrics in combination, covering product allocation quantities for requisitions received, stockout warnings, identifying overstocked vs understocked facilities and warehouses with proximity flags, governance actions such as low reporting and annual stock takes, and signals of leakage or shrinkage); expiry risk and financial exposure intelligence (stock at risk of expiry across the warehouse network and facilities, quantified financial exposure, and mitigation recommendations); enhancement of forecasting, demand planning and market intelligence outputs into prioritized operational decisions (using supply planning logic, storage capacity constraints, warehouse processing efficiency, distribution patterns, and scenario planning); program intelligence performance (structured, end-to-end monitoring, tracking, and benchmarking of supply chain performance indicators); financial triangulation (operations and distribution efficiency using industry standard financial KPIs, and the cost of expiries, damages and wastage); and order processing and fulfilment support (real-time order review against current stock availability with approved alternative commodity recommendations and product-unavailability alerts, urgent order prioritization based on disease outbreak signals, stockout risk and service level requirements, fulfilment delay prediction with recommended corrective actions, automated facility communication covering order status, substitution notices and requests to resolve

missing or incomplete information, order quality and completeness scoring, and enhancement of the management dashboards).

- ii. Map the Data Warehouse data streams and decision workflows relevant to the prioritized content areas, including facility order workflows, approved substitution/formulary rules, and escalation pathways for urgent and outbreak-related orders; assess data availability and quality; and define functional requirements, success criteria, and performance benchmarks for each content area (e.g., order review turnaround time, substitution acceptance rate, on-time fulfillment rate, facility communication response time).
- iii. Produce the system architecture and design and a prioritized delivery roadmap, structured so that content areas can be commissioned, scaled, or descoped independently.

b. Data Preparation and Pipeline Development

- i. Build and document validated data pipelines from the RMS ERP, Data Warehouse and Operational Center data streams required to support the prioritized content areas – including facility order and requisition data, real-time stock and warehouse data, approved substitution/formulary lists, distribution and transport data, and relevant epidemiological/disease-surveillance signals (e.g., from RBC/HMIS) – to identify duplicates, missing values, and anomalies, and conduct data validation to meet data quality thresholds.
- ii. Develop secure data pipelines and AI-ready datasets, reusing the existing data lakehouse and connectors described in the Technical Requirements section wherever feasible rather than building parallel ones.

c. System Development

- i. Development of the system prototype (MVP) to obtain continuous feedback from the client and ensure refinement of the system.
- ii. Iteratively develop the analytics, AI models, rules-based logic, and decision-support functionality across the prioritized content areas, including real-time order review, approved alternative commodity recommendation, urgent order prioritization, and fulfillment delay prediction with recommended corrective actions. In all content areas, the system must analyze KPIs/metrics in combination (not just standalone), propose recommended actions to the user, and provide the reasoning behind each recommendation.
- iii. Develop automated, configurable facility communication workflows (e.g., notifications, status updates, information requests) with human oversight and override options.
- iv. Develop the user-facing functionality, dashboards, alerts, and APIs through which recommendations and insights are delivered into Operational Center and warehouse daily workflows, in line with the Common Functional Requirements below.
- v. Develop configurable business rules and decision thresholds that authorized RMS users can modify without requiring software code changes.
- vi. Implement comprehensive logging, auditing, and traceability of AI decisions, user actions, and system events to support governance, compliance, and troubleshooting.

d. Testing and Validation

- i. Conduct testing against the agreed performance benchmarks, human-in-the-loop validation of recommendations (including substitution, prioritization, and delay-prediction recommendations) with Operational Center and RMS operational users, and user

acceptance testing per content area; pilot the system with a limited set of facilities before wider rollout.

- ii. Conduct API testing to ensure all required data elements are returned.

e. Deployment

- i. Deploy the system into the RMS environment, integrated with the ERP, Data Warehouse, Operational Center, order-processing, warehouse, and communication systems through documented interfaces/APIs; configure security, user access, and monitoring; and hand over the deployed system and source code.
- ii. AI models, services, and APIs shall be delivered as containerized applications (e.g., Docker), orchestrated using Kubernetes or RMS's existing container orchestration platform.
- iii. The containerized architecture shall ensure portability, scalability, maintainability, resilience, and consistent performance across development, testing, staging, and production environments.
- iv. The deployment shall comply with RMS's infrastructure standards, security policies, and DevSecOps/CI/CD best practices.
- v. All source code, configuration files, infrastructure-as-code (where applicable), deployment scripts, and version control shall be managed through RMS's GitHub Enterprise environment.
- vi. The system shall support automated build, testing, security scanning, deployment, rollback, and release management processes in accordance with CI/CD best practices.

f. Training and Handover

- i. Provide hands-on knowledge transfer to RMS IT Engineers and technical staff through continuous pairing throughout implementation, while training business users – including order-processing and warehouse staff – on dashboards, alerts, workflows, and the use and interpretation of AI-generated recommendations and automated communications.
- ii. Provide user manuals, technical documentation, and operational procedures – including guidance for RMS-side review and approval of automated facility communications – and establish governance mechanisms and processes for continuous use and improvement.

g. Post-Production Support

- i. Provide post-production support and issue resolution for the agreed period, including monitoring of model performance and communication delivery, retraining, and iterative improvement of recommendations based on new data and user feedback.

Use Case 2: AI enabled Health Facility Payment Intelligence for Stronger Medicine Supply Chain Financing and Resilience (Phase 2 only – from January 2027 onwards, conditional)

Use Case 2 is not part of Phase 1 and shall not be delivered before December 2026. It will be considered for commissioning in Phase 2 only, subject to satisfactory delivery of Phase 1 and to RSSB data availability and data-sharing readiness at that time. The tasks below are indicative and will be confirmed, adjusted, and separately scoped and priced if and when Use Case 2 is commissioned.

a. Scoping and Requirements Definition

- i. Conduct joint scoping with RMS teams to confirm the products, health facilities, financial processes, and decision areas in scope. These may include, but are not limited to:
 - **AI-driven pricing intelligence:** Recommend optimal markup ranges and selling prices based on debt repayment behavior, medicine prices, logistics costs, exchange rate fluctuations, product availability, and market conditions, within approved pricing policies.
 - **Collections and payment forecasting:** Predict when and how much each health facility is likely to pay, prioritize collection efforts, identify payment-delay risks, and generate an HF Credit & Payment Behavior Score.
 - **Payment discipline and credit management:** Monitor Days Sales Outstanding targets, predict late-payment risks, automate targeted invoice reminders and follow-ups through SAP, and recommend appropriate credit or ordering limits.
 - **Funding and working capital intelligence:** Combine and reimbursement signals with RMS receivables, orders, consumption, procurement, delivery notes, health facility claims, and inventory data to identify potential funding and payment gaps.
 - **Working capital optimization:** Feed predicted collections and funding gaps into a 13-week cash-flow forecast and AI Working Capital Control Tower (both Receivables and Payables) to support decisions on collections, procurement, supplier payments, FX exposure, inventory, and stock-out risks.
 - **Action-oriented decision support:** Provide RMS management with prioritized recommendations, alerts, and dashboards to support timely decisions on pricing, collections, credit, procurement, and cash-flow management.
- ii. Map the relevant datasets, systems, and existing tools across the two institutions; confirm the governance and data sharing prerequisites; and define functional requirements, success criteria, and performance benchmarks for each content area.
- iii. Produce the system architecture and design and a prioritized delivery roadmap, structured so that content areas can be commissioned, scaled, or descope independently.

b. Data Preparation, Integration and Linkage

- i. Design and implement the integration and linkage of RMS supply chain data (procurement, facility ordering and fulfillment, distribution, inventory and availability) with RSSB insurance data (financial compensation, claims, invoicing, and facility-level product dispensing data), including product, facility, and time-period mapping and harmonization between the two data ecosystems, with a documented data quality assessment (completeness, granularity, coverage, and reliability of the relevant data streams).
- ii. Ensure all data sharing complies with governance and data sharing agreements between the institutions; shared data must be anonymized and devoid of personally identifiable information.

c. System Development

- i. Iteratively develop the **debt management, collections, payment risk analytics, and decision-support functionality** across the prioritized areas, providing decision-makers with timely insights to improve collections, credit management, financial predictability, and working capital optimization.
- ii. Develop the user-facing functionality and APIs through which outputs are delivered to RMS and, where agreed, RSSB users, in line with the Common Functional Requirements below.

d. Testing and Validation

- i. Validate analytical outputs with operational users at both institutions through joint technical working sessions, and conduct testing against the agreed performance benchmarks and user acceptance testing per content area.

e. Deployment

- i. Deploy the system within the agreed governance and hosting environment, integrated through documented interfaces/APIs, and hand over the deployed system and source code.

f. Training and Institutional Enablement

- i. Train RMS staff and, where relevant, RSSB counterparts; deliver user and technical documentation; and support joint working arrangements for the ongoing use and refinement of the shared analytics.

g. Post-Production Support

- i. Provide post-production support for the agreed period, including monitoring of model and forecast performance, retraining, and iterative improvement based on user feedback.

Technical Requirements

The following technical requirements apply across both use cases and are binding regardless of which use case(s) and phase(s) are commissioned.

6.1 Integration with the Existing AI Platforms (Not a Standalone System)

1. The system(s) delivered under this ToR must be developed and deployed as extensions of RMS's existing platforms, and not as new, disconnected, standalone systems.
2. New models must consume existing platform outputs where relevant, rather than re-deriving this logic independently.
3. Integration must occur through the platform's existing medallion lakehouse architecture (Bronze, Silver, and Gold data layers) and established connectors to RMS source systems, including eLMIS, SAP S/4HANA, and other systems (where applicable), reusing existing pipelines wherever feasible rather than building parallel ones.

6.2 Containerization and Deployment Architecture

1. All new AI models, services, and APIs must be delivered within a containerized framework (e.g., Docker, orchestrated via Kubernetes or RMS's existing container orchestration tooling) to ensure portability, scalability, and consistent behaviour across development, testing, and production environments.
2. Deployment must align with RMS's existing infrastructure standards and CI/CD practices, with source code and version control managed through the existing GitHub Enterprise environment.

6.3 Interoperability of Additional Models

1. Any additional models developed for KPI triangulation, stock level management, or order processing must expose and consume outputs through documented, versioned APIs compatible with the existing platforms.
2. Forecasts, risk scores, and recommendation logic must be shared across use cases through the platform rather than duplicated independently within each use case.

6.4 Data, Security and Access

1. Role-based access control integrated with RMS's existing Single Sign-On (SSO).

2. Data validation, quality checks, and audit logging consistent with existing RMS data governance standards.
3. Compliance with RMS and applicable Rwandan data protection and health-data handling requirements.

6.5 Performance, Monitoring and Scalability

1. Defined performance benchmarks (accuracy, latency, throughput) agreed with RMS per content area prior to deployment.
2. Automated monitoring of model performance and data drift, with retraining triggers integrated into the platform's existing MLOps tooling.

6.6 Environments and Documentation

1. Separate development, testing, and production environments with a defined promotion process.
2. Complete technical documentation, including architecture diagrams, data dictionaries, API specifications, and deployment runbooks.
3. Develop a comprehensive testing framework covering unit testing, integration testing, model validation, performance testing, security testing, user acceptance testing (UAT), and AI-specific evaluation metrics before deployment.

6.7 Other Common Functional Requirements

- a. When providing the user with recommendations and actions, the system should be able to take feedback in natural language and respond to the feedback. This is especially relevant for the KPI decision-support and order processing and fulfillment functionality.
- b. The system should be able to generate downloadable output (for example to MS Excel, PDF etc.).
- c. The system must be designed in a modular manner so that Use Case 1 and Use Case 2 components can be delivered, scaled, or descoped independently, in line with the phasing and flexible allocation of effort described above.
- d. The system shall provide configurable administration settings for business rules, alerts, thresholds, and other operational parameters, enabling authorized users to make minor changes without modifying the source code. This shall minimize hard-coded logic, improve flexibility, and support effective change management and governance.
- e. The system should integrate with the RMS ERP, Data Warehouse and Operational Center data streams through documented interfaces/APIs, and be designed to accommodate future data sources (e.g., EMR/eUbuguma inventory and clinical data) without redesign.

Non-Functional Requirements

Data Privacy. The vendor and system must comply with strict data privacy and data sovereignty requirements (GDPR / Rwanda data protection law). For Use Case 2, if commissioned, all shared data must be anonymized and devoid of personally identifiable information, and handled in accordance with the data sharing and governance agreements between RMS and RSSB (including data location, access, and permitted uses).

Data Protection. The system must ensure that data is secure at rest and during transmission.

Quality Assurance Conditions.

1. Data Validation – the vendor must provide a documented process for checking for duplicates, missing values and anomalies.

2. Bias mitigation – proactive testing for selection, framing and systematic bias must be conducted throughout development/training.
3. Performance metrics – the model must achieve minimum performance benchmarks as agreed (Precision, Recall, F1 score; forecast accuracy metrics where applicable).
4. Explainability and Transparency – the AI must offer transparency in its decision making. High stakes scenarios require interpretable models rather than “black box” approaches; every recommended action must be accompanied by its reasoning.
5. Evaluation Approach – a human-in-the-loop (HITL) system must be implemented for initial validation and training.
6. Audit Trail – the system must include automatic logging of events (logs) and tracking of data sets and models.

LMIC Orientation. Value for money, replicable and scalable system.

Workforce Augmentation

Following are the high-level competencies for the roles listed earlier, that shall support RMS personnel to expedite progress of this effort.

Business Analyst

- **Domain Mastery:** Proven experience managing data governance and regulatory compliance across multi-organizational corporate structures.
- **Data Integration:** Strong proficiency in mapping complex cross-functional workflows and aligning conflicting business taxonomies.
- **Technical Interface:** Ability to translate strategic AI goals into precise data lineage maps and feature requirements.
- **Analytical Skills:** Expert level command of advanced SQL and data profiling tools to audit source data.
- **Stakeholder Management:** Demonstrated success facilitating cross-company workshops to resolve data friction and pipeline bottlenecks.
- **Agile Execution:** Experience writing comprehensive user stories, acceptance criteria, and edge-case validation scenarios for engineering.
- **Qualification and Experience:** Master Degree (relevant field) and 3 years of relevant experience or Bachelor’s Degree (relevant field) and 5 years of relevant experience

Data Engineer Qualifications

- **Architecture Design:** Extensive background building scalable, secure multi-tenant data pipelines and robust ETL/ELT architectures.
- **Big Data Systems:** Hands-on expertise with distributed frameworks like Apache Spark, Databricks, or cloud data warehouses.

- **Triangulation Logic:** Advanced mastery of entity resolution algorithms, deterministic matching schemas, and record linkage techniques.
- **API Integration:** Deep proficiency designing secure cross-organization APIs, webhooks, and identity-access management frameworks.
- **Data Quality:** Implementation experience with automated schema validation, deduplication protocols, and real-time anomaly detection.
- **CI/CD & DevOps:** Strong command of containerization tools, automated testing infrastructure, and data pipeline orchestration systems.
- **Qualification and Experience:** Master Degree (relevant field) and 3 years of relevant experience or Bachelor's Degree (relevant field) and 5 years of relevant experience

8. Deliverables

Deliverables will be scheduled per phase. Proposals must identify which deliverables (or portions thereof) will be completed within Phase 1 (by December 2026), noting that delivery of Use Case 1 may extend into Phase 2. Deliverables for Use Case 2 apply only if commissioned in Phase 2.

- **Inception report.**
- **Project Management Plan.**
- **System design and requirements documentation** – architecture, AI system design, MVP, infrastructure requirements, business requirements, data integration approach, governance, and workflows for all proposed use cases, demonstrating integration with the existing platforms.
- **Deployed AI system** – validated AI models, data pipelines, containerized services, APIs, dashboards integrated with the existing Single Sign-On (SSO) for seamless and user-friendly access, user interfaces, and deployed system with source code and technical documentation.
- **Testing, quality assurance and acceptance report** – model validation, performance testing, data quality checks, UAT, and formal acceptance results.
- **Training, documentation and handover package** – user manuals, technical documentation, and in-country workforce training for RMS staff (and RSSB counterparts, if Use Case 2 is commissioned in Phase 2).
- **Project and post-production support reports** – progress reports, support activities, model monitoring, improvements, and enhancement recommendations.
- **Workforce Augmentation** – progress reports and details of activities and support provided

9. Evaluation Criteria

Proposals will be evaluated against the following criteria. Detailed scoring and weightings will be communicated as part of the solicitation process.

1. Technical merit – demonstrated understanding of the assignment and this ToR; practicality and quality of the proposed methodology, system architecture, and models; and compliance with the Technical and Non-Functional Requirements, including integration with RMS's existing platforms.
2. Relevant experience and personnel – eligibility requirements below, quality of references and named prior engagements, and qualifications of key personnel (local personnel is an added advantage).

3. Delivery plan and risk management – credibility of the workplan for the scope proposed for Phase 1 (to December 2026), identified implementation risks and mitigations, and the approach to training, change management, transition and sustainability.
4. Financial evaluation – based on the total cost of ownership of the system as described in the Instructions.

10. Place of Performance

Kigali – Rwanda.

11. Instructions

1. Eligibility requirements: In addition to technical expertise in AI/ML system development, respondents must meet the following eligibility requirements:

- i. Demonstrated past experience delivering digital health, supply chain, or data analytics projects in Rwanda, including experience working with Rwandan public sector institutions;
- ii. Demonstrated past experience working with the parties covered by this ToR: prior direct working experience with RMS (e.g., on its supply chain information systems, ERP, Data Warehouse, analytics, or forecasting workstreams) is required;
- iii. Prior working experience with RSSB, or with comparable health insurance / health financing data in Rwanda, is a strong advantage with respect to Use Case 2 in Phase 2;
- iv. Respondents must evidence the above through references, named prior engagements, and named personnel with the relevant in-country experience. Proposals that do not evidence Rwanda experience and experience with the relevant parties will not be considered.

2. Detailed methodology, entailing, but not limited to:

- i. Practical technical approach to implementing this assignment, such as but not limited to the demonstration of understanding of the assignment/ToR, applicable project management methodologies, quality assurance, and governance;
- ii. Proposed high level system architecture and description of proposed models;
- iii. Types and close estimates of the infrastructure resources required to support use case implementation and sustained operation, including but not limited to CPUs and GPUs, to support RMS resource planning and the assessment of solution sustainability after deployment and in production;
- iv. Training and capacity building, change management and adoption;
- v. Key personnel on the project and related qualifications (having local personnel is an added advantage);
- vi. Total cost of ownership of the system – covering implementation, post-production support (one year), and any licence costs required for an additional five years where licences are not free – with a breakdown of post-production maintenance costs (if any); this shall be a basis of the financial evaluation;
- vii. Possible implementation risks and mitigations;
- viii. Transition and sustainability (with the aim of fully transitioning the system to RMS rather than creating a perpetual dependence of RMS on the vendor).

3. Proposals must address Use Case 1 (Phase 1) and Use Case 2 (Phase 2 only).

4. Proposals must be structured and priced modularly per use case (and per major component within each use case), such that components can be commissioned, scaled, or descoped independently.

5. Pricing must clearly distinguish the scope of work proposed for Phase 1 (to December 2026) from work proposed to continue into Phase 2. Respondents should price the Phase 1 work they can credibly deliver by December 2026; the contracted Phase 1 scope and amount will be set on the basis of the proposals received.

6. Costing must be linked to deliverables, broken down by use case and phase, and include costs for the post-production support period of 12 months and warranty of work for 12 months.

SECTION 2

PROPOSAL REQUIREMENTS AND EVALUATION

A. Proposal Requirements

1. The proposal submitted by the Bidder should be in English, should be concisely presented and structured, and should explain in detail the Bidder's availability, ability, capacity and resources to provide the requested services. Proposals that are incomplete or not responsive to these criteria may not be considered in the review process.

Technical Proposal The technical proposal should include a detailed methodology entailing, but not limited to:

- i. Practical technical approach to implementing this assignment, such as but not limited to the demonstration of understanding of the assignment/ToR, applicable project management methodologies, quality assurance, and governance;
- ii. Proposed high level system architecture and description of proposed models;
- iii. Types and close estimates of the infrastructure resources required to support use case implementation and sustained operation, including but not limited to CPUs and GPUs, to support RMS resource planning and the assessment of solution sustainability after deployment and in production;
- iv. Training and capacity building, change management and adoption;
- v. Key personnel on the project and related qualifications (having local personnel is an added advantage);
- vi. Total cost of ownership of the system – covering implementation, post-production support (one year), and any licence costs required for an additional five years where licences are not free – with a breakdown of post-production maintenance costs (if any); this shall be a basis of the financial evaluation;
- vii. Possible implementation risks and mitigations;
- viii. Transition and sustainability (with the aim of fully transitioning the system to RMS rather than creating a perpetual dependence of RMS on the vendor).

Proposals must address Use Case 1 (Phase 1). Respondents may, in addition, indicate their capability and indicative approach for Use Case 2, which will be considered for Phase 2 only.

Respondents must evidence the eligibility requirements set out in the Terms of Reference through references, named prior engagements, and named personnel with the relevant in-country experience. Proposals that do not evidence Rwanda experience and experience with the relevant parties will not be considered.

Bidders must follow the “**Annex 5 - RFP Response Format MIS**” provided as a separate attachment when submitting their Technical Proposal.

Bidders must attach the Technical Proposal in the TGF Sourcing application in the "Technical Capabilities" section under Requirements.

Cost Proposal

The Excel file entitled "Cost Proposal" provided separately should be fully completed as part of your Cost proposal.

Cost proposals must be submitted in USD.

Cost proposals must include administration costs (if any) and estimated travel and accommodation costs (if any)² ; the total should reflect the total cost of delivery of the Project.

Costing must be linked to deliverables, structured and priced modularly per use case (and per major component within each use case) and per phase, clearly distinguishing the scope of work proposed for Phase 1 (to December 2026) from work proposed to continue into Phase 2, and must include costs for the post-production support period.

The cost proposal must present the total cost of ownership of the system – covering implementation, post-production support (one year), and any licence costs required for an additional five years where licences are not free – with a breakdown of post-production maintenance costs (if any); this shall be a basis of the financial evaluation.

Daily rates should be fully inclusive of all costs and expenses for the performance of work including overhead.

Bidders must attach the Cost proposal in the TGF Sourcing application in the "Financial" section under Requirements.

B. Evaluation Criteria

1. The evaluation will be divided into technical (70%) and cost (30%) factors. These factors will be evaluated relative to each other as described herein.
2. An evaluation panel, the Tender Evaluation Committee (TEC), will assess the extent to which proposals submitted in response to this RFP meet the technical criteria below.
3. Technical Evaluation criteria with their relative weightage to each other are as follows:

Technical Criteria Examples	WEIGHTAGE (TOTAL = 70)
Technical merit – demonstrated understanding of the assignment and the ToR; practicality and quality of the proposed methodology, system architecture, and models; and compliance with the Technical and Non-Functional Requirements, including integration with RMS's existing platforms	30
Sub criteria 1 - Demonstration of understanding of the assignment and the ToR (Does the response demonstrate that the vendor understands the task presented in the RFP)	10
Sub criteria 2 - Practicality and quality of the proposed methodology (assessment on quality of the response and how the proposed methodology is practically feasible)	6

² Please note that travel related expenses are reimbursed by the Global Fund in accordance with the [Travel Guidelines for Contractors](#) (as may be amended from time to time).

Sub criteria 3 - System architecture, and models; (assessment on any proposed system architecture or references to any models to be implemented)	3
Sub criteria 4 - Compliance with the Technical and Non-Functional Requirements (assessment on how much the vendor response meets the Technical/Functional and Non-Functional requirements as stated in the RFP)	8
Sub criteria 5 - Integration with RMS's existing platforms (assessment on the proposed solution for making use of existitng RMS infrastructure or be closely integrated with low overhead and more maintainability)	3
Relevant experience and personnel – eligibility requirements, quality of references and named prior engagements, and qualifications of key personnel (local personnel is an added advantage)	20
Sub criteria 1 - Eligibility requirements (assessment on relevance of the experience presented to the current task in the RFP and timeline, whether you are the prime vendor and which personnel presented in the response worked in what role on that project)	9
Sub criteria 2 - Quality of references and named prior engagements	3
Sub criteria 3 - Qualifications of key personnel (local personnel is an added advantage) (assessment on the key personnel listed in the team, their experience, qualifications and whether they are part of the experience listed by the vendor, what was their role then and what is now)	8
Delivery plan and risk management – credibility of the workplan for the scope proposed for Phase 1 (to December 2026), identified implementation risks and mitigations, and the approach to training, change management, transition and sustainability	20
Sub criteria 1 - Credibility of the workplan for the scope proposed for Phase 1 (to Dec 31, 2026) (assessment on the practicality of completing phase 1 by the given date)	4
Sub criteria 2 - Identified implementation risks and mitigations (assessment on the quality of the listed risks, how they the risk has been assessed and the quality and practicality of the mitigation)	7
Sub criteria 3 - Approach to training, change management, transition (assessment of the offer for organizational change management, must demonstrate understanding of the context and experience in this area)	6
Sub criteria 3 - Approach to sustainability (assessment on the vendor's proposed sustainability approach)	3

The score assigned to each proposal will be of guidance in determining which proposal would provide the greatest value to the Global Fund. However, the Global Fund reserves the right not to employ raw scores in determining best value where it considers, in its sole discretion, that this would not be appropriate

4. A two-stage procedure will be utilized in evaluating the proposals, with evaluation of the technical submission being completed prior to any cost proposal being considered; and cost evaluation will only be undertaken for technical submissions that obtain a minimum of **49 points out of 70**. A submission which fails to achieve the minimum technical threshold may not be considered further. Cost proposals will be evaluated in terms of best value to the Global Fund.
5. To assist in the examination, evaluation and comparison of proposals, the evaluation panel may, at its discretion, ask Bidders for a clarification of their proposals, or organize interviews, further discussions or presentations.
6. The Global Fund conducts integrity due diligence on its suppliers as a matter of course, including screening against international watchlists and adverse media databases. By responding to this RFP, the Bidder acknowledges that risk-based due diligence measures,

including personal data processing, where relevant, form a part of the Global Fund supplier selection and management. Integrity issues identified through due diligence may be raised during selection or subsequently and will normally be managed by requesting departments with support of Ethics Office, e.g. through mitigation measures. Global Fund may not retain suppliers that have been sanctioned by the UN, international financial institutions and major donors. A Bidder's integrity profile (beyond sanctions) may additionally be included as an explicit evaluation criterion, in which case it is specified above.

7. The Global Fund reserves the right to request any additional documentation or information from the Bidder, at any stage of the procurement process, that it deems necessary to complete a post-qualification assessment. This may include, but is not limited to, financial statements, compliance documentation, organizational policies, or other materials required to assess the Bidder's financial stability and operational capacity. Failure to provide such documentation upon request may result in exclusion from the RFP process.

SECTION 3

PROPOSAL SUBMISSION

1. The Global Fund may award one or more contracts on the basis of the submitted proposals, generally without further submissions, clarifications, discussions or negotiations. Therefore, each proposal submitted by the Bidder within the RFP Closing Date and Time should already contain the Bidder's best technical and commercial terms.
2. Unless otherwise indicated, all proposals must be denominated in US Dollars and submitted in English, in their original version in Portable Document Format (PDF). In addition to the original version of the technical and costs proposals, the Global Fund may request Bidders to submit a duplicate copy in MS-Word, MS Power Point, or MS Excel, as the case may be. In case of a conflict between the original version and the duplicate copy, the original version shall govern.
3. The Certificate of Conformance (Annex 1) must be signed by an authorized representative of the Bidder and returned in a PDF format/enclosed to the Proposal.
4. Proposal submissions and all communication should be sent through the TGF Sourcing Application.
 - a) Bidders are required to submit their proposals in the following URL for Sourcing Application <https://fa-enmo-saasfaprod1.fa.ocs.oraclecloud.com/>
 - b) Bidders should request a Supplier ID to access the TGF Sourcing Application to participate in the RFP by sending an email at least 48 hours before the RFP Closing Time to gabriel.albaret@theglobalfund.org with the following title in the subject:
"TGF-26-33 - Request for login user ID creation in TGF Sourcing / iSupplier portal – "Bidder's organization name" and the following details:
Bidder full name: < organization name>
Contact person name: <Last Name, First Name>
Title: <Mr./ Mrs./ Ms./ Dr.>
Email: <email id>
Phone: <phone>
Address: <Address line 1; Address line 2; Address line 3; City; Postal code; Country
DUNS #: <Enter the DUNS # of your organization here>
 - c) **Please use the Oracle Guided Learning icon to help you submitting an RFP response**

 - d) All communications with regard to this RFP, including clarification questions, shall be in writing and sent through the TGF Sourcing Application using the online discussion. Should the Global Fund deem it necessary to revise the RFP as a result of a clarification, it shall do so as an amendment to the RFP available on the Global Fund's website.

- e) Any communication between a Bidder and the Global Fund regarding this RFP, which is not through the designated channel (<https://fa-enmo-saasfaprod1.fa.ocs.oraclecloud.com/>), may invalidate such Bidder's proposal to this RFP.
5. The Sourcing application will automatically close this RFP at the exact Closing Time stated above, and past this time the uploading of documents (even partially uploaded) will no longer be possible. It is therefore strongly advised that the uploading of submissions be fully finalized at least 60 minutes before the RFP's Closing Time as there are always risks of having network, internet or uploading issues. For the avoidance of doubt, the Closing Time stated in the RFP will always be Geneva, Switzerland, time. This may be CET or CEST, depending on the time of year. For clarification on the time in different time zones please check on www.timeanddate.com
 6. After the RFP Closing Time, no further additions to, or modifications on submitted proposals shall be allowed unless it is proven to be a *bona fide* typographical error or omission. Such additions or modifications may only be effected with prior written approval from the Global Fund.
 7. All Bidders must complete, sign and return the Certificate of Conformance (Annex 1) to confirm their compliance with the requirements of the RFP, as well as their acceptance of the Global Fund's Terms and Conditions of Purchase of Services (see Annex 2). Reservations or requests for amendments to the Global Fund's Terms and Conditions of Purchase of Services must be submitted by Bidders as part of their proposal and may be considered by the Global Fund. These reservations or requests for amendment will be taken into account in the overall evaluation. The Global Fund has no obligation to agree to these reservations or requests for amendment.
 8. At a Bidder's request, the Global Fund and the Bidder will sign a confidentiality agreement. In such case, the Bidder acknowledges and agrees that such confidentiality agreement will be based on the Global Fund Confidentiality Agreement template.
 9. Full proposals or partial proposals received after the RFP Closing Date and Time indicated on the TGF Sourcing Application shall be declared late and may be rejected.
 10. Proposals should be valid for a period of 90 calendar days from the RFP Closing Date.

SECTION 4

LEGAL MATTERS

1. This RFP is in line with and subject to the following documents:
 - a. The Global Fund's [Procurement Policy](#) (2024, as amended from time to time)
 - b. The [Code of Conduct for Suppliers](#) (2021, as amended from time to time)
 - c. The [Sanctions Panel Procedures Relating to the Code of Conduct for Suppliers](#) (2020, as amended from time to time)
 - d. The [Policy on Conflict of Interest](#) (2020, as amended from time to time), and
 - e. The [Terms and Conditions for the Purchase of Goods and Services](#) (1 May 2023, as amended from time to time), which will also be an integral part of any contract resulting from this RFQ
2. Personal data (i.e. any information relating to an identified or identifiable natural person) will be treated in compliance with Global Fund's policies, the Terms and Conditions of Purchase of Services or Terms and Conditions of Purchase of Goods, as applicable, and the [Privacy Statement for the Global Fund Procurement Process](#) (as amended from time to time).
3. By submitting a proposal for this RFP, including the Certificate of Conformance contained in Annex 1, the Bidder warrants that it has all the necessary power and legal capacity to submit a proposal and eventually enter into a Contract. The Bidder also agrees to the terms and conditions of all documents referred to herein and to the following terms:
 - a. The Global Fund makes no offer of a contract by posting this RFP or evaluating any proposals submitted in response to it, and there is no legal agreement or relationship, whether in contract (express, implied or collateral) or tort, created by this RFP process between the Global Fund and any bidder. This RFP in no way obligates the Global Fund to award a contract.
 - b. The Global Fund may, at its discretion, withdraw or cancel this RFP process and/or its sourcing strategy, amend this RFP and any of its attachments (including the Statement of Work or Terms of Reference), or change the RFP Closing Date and RFP Closing Time, at any time and for any reason, without liability or penalty to any party, by issuing an amendment to this RFP. All Amendments to this RFP will be posted on the Global Fund website at <https://www.theglobalfund.org/en/business-opportunities>. It is the Bidder's responsibility to consult the Global Fund's website to ensure that it is aware of amendments to, and additional information for, this RFP.
 - c. If Bidders submit several or amended proposals, the latest proposal received before the RFP Closing Time will be considered for the evaluation. Bidders will have to inform the Global Fund of their intention to withdraw from the process before the RFP Closing Time.
 - d. The Global Fund may invite Bidders to make oral presentations in English or to participate in a pre-proposal conference. The date, time and place of such presentation or pre-proposal conference will be formally communicated by the Global Fund to all Bidders or pre-qualified Bidders, as relevant. Any statement made during these meetings shall not in any way amend or modify the RFP, unless it is issued as an amendment to the RFP.

- e. The Bidder shall bear all costs associated with the preparation and submission of its proposal, and the Global Fund shall not be responsible or liable for those costs, whether direct or indirect, regardless of the conduct or outcome of the RFP, nor if the RFP is cancelled, altered or postponed for any reason. This includes, but is not limited to, any and all costs incurred for the pre-proposal conferences, clarifications, oral presentations, site visits, visits to the Global Fund, functional demonstrations, and subsequent meetings and negotiations.
- f. The Global Fund will not reveal or discuss with any Bidder how a proposal was assessed, or provide any other information relative to the selection process.
- g. Bidders whose proposals are not selected will be notified in writing of this fact, and shall have no claim whatsoever against the Global Fund for any kind of compensation.
- h. Any attempt by a Bidder to influence the Global Fund in the examination, evaluation and comparison of proposals, or the recommendation of contract award, or to obtain information thereof through unofficial means, may result in the rejection of its proposal, without prejudice to other rights available to the Global Fund.
- i. At any time prior to contracting, the Global Fund reserves the right to: (a) award a contract to the Bidder whose proposal has been determined to be the best evaluated proposal that represents value for money to the Global Fund; (b) reject any or all proposals or price submissions; (c) accept for award a proposal or price submission other than the lowest cost proposal or price submission; (d) accept more than one proposal or price submission; (e) accept alternate proposals or price submissions; (f) accept part of a proposal or price submission; (g) waive informalities and minor irregularities in proposals or price submissions received; or (h) withdraw an award in case of changed circumstances.
- j. There are no other arrangements or understandings between any Bidder and the Global Fund with respect to this RFP other than the text contained herein.
- k. Through its participation to the RFP process, the Bidder acknowledges and warrants that it complies with internationally recognized standards for human rights, labor, the environment, anti-money laundering and anti-corruption. The Bidder also acknowledges and warrants that they will neither use or engage in, nor allow their employees or other persons engaged by them to use or engage in sexual exploitation and abuse, and sexual harassment.
- l. The investigative, decision-making, and sanctions policies and processes of the Global Fund, including the activities of its Inspector General, the Global Fund's Code of Conduct for Suppliers, and consideration of any findings of fraud or abuse by the Global Fund Sanctions Panel, should the Global Fund in its sole discretion choose to refer the matter to the Sanctions Panel, shall apply to this RFP and any resulting contract, and these processes may include, without limitation, public disclosure at the Global Fund's full discretion of any findings and/or decisions.
- m. The Bidder acknowledges that the Global Fund has full discretion to investigate any potential fraud or abuse, whether occurring in the past, present or future, associated with the RFP or any resulting contract, and the Global Fund at its full discretion may publish the findings of such investigations; through participation in this RFP process, the Bidder acknowledges these processes and shall not challenge in any setting the investigation by the Global Fund of potential fraud or abuse associated with this RFP or any resulting contract, the dissemination of investigation findings and the responses

undertaken by the Global Fund to findings of fraud or abuse, in all cases whether occurring in the past, present or future.

- n. Through its participation in the RFP process, the Bidder acknowledges and confirms that the Global Fund has the right to require that a provision be included in its contracts, requiring suppliers, service providers, contractors and/or consultants to permit the Global Fund or its representative to inspect their accounts, records and other documents relating to the proposal submission and the contract, and to audit them or have them audited by auditors appointed by the Global Fund.
- o. The Bidder acknowledges and agrees that pursuant to the Global Fund policies and procurement procedures, the Global Fund may publish certain information consistent with its public status and commitment to transparency. As such, should the Bidder be awarded a contract, the Bidder acknowledges and agrees that the Global Fund may publish certain information relating to procurement contract awards, including without limitation the Bidder's name, as disclosed on its website.
- p. Any dispute, controversy, claim, or issue arising out of this RFP or surrounding this process, shall be finally settled by arbitration conducted in accordance with the United Nations Commission on International Trade Law (UNCITRAL). The number of arbitrators shall be one; the appointment authority for such arbitrator shall be the International Chamber of Commerce International Court of Arbitration. The place of arbitration shall be Geneva, Switzerland, and the language used at the arbitration shall be English.
- q. Nothing contained in this RFP may be construed as a waiver, express or implied, of the privileges and immunities accorded to the Global Fund, whether as of the date of this RFP or thereafter.

ANNEX 1

CERTIFICATE OF CONFORMANCE

*Bidders are required to return, as part of their proposal, a version of this Certificate in PDF format **completed** and **signed** by an Officer of their organization with the authority to undertake contractual obligations on behalf of the organization.*

As a duly authorized Officer of the organization listed below (the “Organization”), I confirm, acknowledge, and agree, on behalf of the Organization, that:

1. To my knowledge, there are no actual, potential, or perceived conflict of interest, and no ethical, contractual or legal issues preventing the Organization from submitting the Organization’s proposal to RFP TGF-26-33, and, if awarded a contract, providing the services per the terms submitted in the proposal at a future date.
2. The Organization will comply with: (i) the Global Fund’s [Code of Conduct for Suppliers](#) (as amended from time to time), and (ii) all the terms contained or referred to in the RFP, including Section 4: Legal Matters.
3. The Organization complies with internationally recognized standards for human rights, labor, the environment, anti-money laundering and anti-corruption.
4. The Organization has read the [Privacy Statement for the Global Fund Procurement Process](#) and certify to have the right to provide personal data to the Global Fund.
5. The Organization is financially sound and is not subject to any activity, either initiated by itself or by any other organization (including, but not limited to, a change of ownership), that may materially affect its ability to provide accurate information about the services included in its RFP submission.
6. The services proposed in the proposal have been priced according to the technical specifications as defined in the RFP.
7. Unless otherwise specified, the prices quoted shall remain fixed for the entire duration of the awarded contract.
8. By submitting its proposal, the Organization unconditionally accepts the terms and conditions of the Global Fund’s Terms and Conditions of Purchase of Services (the “Terms and Conditions”), attached as Annex, unless otherwise provided herein.
9. The Organization’s proposal remains valid for 90 calendar days from the RFP Closing Date.

If your Organization has any reservations, clarifications or other descriptive information in connection with this Certificate, including with any actual, potential or perceived conflict of interest; or reservations, clarifications or amendment requests with regard to the Terms and Conditions (Annex 2), you may provide that information in the box below, or, as necessary, on additional pages, and submit that supplemental information as part of the signed version of this Certificate.

Only amendments to the Terms and Conditions submitted as part of the Organization’s proposal may be considered by the Global Fund. The reservations or amendment requests may be taken into account in the overall evaluation of the Organization’s proposal. The

Global Fund has no obligation to agree to these reservations or amendment requests. You should note that the following provisions of the Terms and Conditions reflect the status of the Global Fund as an international organization and Global Fund's suppliers are expected to agree to these provisions: Status, Privileges and Immunities of the Global Fund; Records and Audit; Settlement of Disputes; and compliance with the Global Fund's Code of Conduct for Suppliers.

Name of the Organization	_____
Signature of Official / Authorized Signatory	_____
Name	_____
Title	_____
Date	_____

Comments (if any)

ANNEX 2

THE GLOBAL FUND TERMS AND CONDITIONS OF PURCHASE OF SERVICES

1st May 2023 (as amended from time to time)



corporate_globalfund
services_termsconditic